

Analytics: The Cheat Sheet

Version 8.15.2019



Alma Analytics in a Nutshell

What are Analytics?

Built on Oracle Business
 Intelligence

What can you do?

 Build, customize, and run reports on your Alma instance



Alma Analytics in a Nutshell

Who can create reports?

 Anyone with the Design Analytics role

Accessing Analytics

- Alma > Analytics > Design Analytics
- Alma > Analytics > Design Analytics (Primo)



Other Analytics Tools

- Primo Analytics show how your users interact with discovery
- The new DARA tool in Alma can help make recommendations for maximizing configuration options.
- The native Alma Advanced Search can quickly isolate certain records.



Best Practices for Working with Community Contributions

- Analyses found here will run against your institution's data, so look at and run freely
- Please **DO NOT** modify any analyses in the Community folder
- Use the Copy and Paste functions to make a local copy or Save As to your institution's folders



Best Practices for Sharing an Analysis/Dashboard with the Community (or even within your own institution)

- Have a clear title
- Include a full description to complement the information in the title, including your initials.

û• 🗶 🕻	Location /Shared Folders/Community/Reports/Institutions/La Trobe University/Troubleshooting 💙 🗌 Show Hidden Items 🧿
Type All	Sort Name A-Z Show More Details
	Troubleshooting- Is this journal a problem Last Modified 2/8/2018 2:46:38 AM Owner This is a troubleshooting tool to see the extent of "No full text available" errors in Primo for a particular journal. The first step for many libr arises in troubleshooting electronic resources is to gauge the extent of the problem- a one off error for one journal article requested once re quires a different approach than a popular journal causing frequent error messages. This tool aims to make it easy to see if the lack of full- text in Primo is a one-off or part of a continuing problem. This will allow library staff to better understand the size of the problem. This will also give staff a detailed set of problem examples to send to technical support. Open Edit More ▼



• What: What issues or questions do you require information about?



• Why: What are your objectives and expectations?



- Who: Who requires this information?
- Analytics Objects can be shared by an Analytics Administrator to specific individuals or groups (as defined by staff roles), and do not need to be shared with all staff users



- When: When is this information required?
- How often do you need to look at analytics?
 - Most reports are updated daily
 - How often do you need to check statistics? Monthly? Quarterly?
 - How often are you reporting on library activities to someone else?



 Where: Where does this data need to ultimately go? Is this information you are using to just monitor things or is this statistical information you are retaining?



Terminology



Catalog: The directory of folders where previously created analyses are saved.





My Folder: The folder where you can store your analyses. It is your personal folder, and is not shared.

ExLibris Analytics				
Catalog				
오 🖉 🖬 🖬 👘 📰 - 🗔 🖉 🖉 -	ŵ• 🗙 🕻	Cocation //My Folders		
🖌 Folders 🛛 🎦 🙀	Type All	Sort Name A-Z Show More Details		
 My Folders My Dashboard Carrie - IP 		Carrie - IP Last Modified 7/19/2019 5:41:37 PM Owner 11100_4322_D Expand More →		
 Etta - IP Shared Folders Alma 		Etta - IP Last Modified 3/19/2019 2:58:51 PM Owner 11100_4322_D Expand More ▼		
Community Components Leganto		My Dashboard Last Modified 4/19/2018 6:04:14 PM Owner 11100_4322_D Expand Open Edit More -		
Test Library 01MNPALS_TST		Active Patrons by User Group Last Modified 11/20/2018 11:52:41 AM Owner 11100_4322_D Open Edit More ▼		
		Activer Patrons by User Group Last Modified 11/19/2018 7:33:35 PM Owner 11100_4322_D Open Edit More -		
		Community borrowers report Last Modified 11/20/2018 11:57:08 AM Owner 11100_4322_D Open Edit More -		
		Count of Items Loaned - TODAY Last Modified 2/15/2019 11:26:22 AM Owner 11100_4322_D Open Edit More ▼		
		Detailed Item Count by Library and Location - testing Last Modified 3/19/2019 12:27:19 PM Owner 11100_4322_D Open Edit More ▼		



Shared Folders: The folders where you can find analyses that have been shared with you.





Shared Folders

- Analyses Shared by the Alma Community and Ex Libris
 - The Alma sub-folder is for reports created by Ex Libris staff
 - The Community folder contains reports from:
 - Individual institutions
 - Consortia
 - Regional User Groups
 - Ex Libris-User Group Work Groups
- There are many reports available



Institution Folder: The folder where you can see your institutionally shared analyses. It is one of the Shared Folders, but is only shared by other users at your institution.





Analytics Data Breakdown





Subject Area

 Data in Analytics is organized into subject areas such as Funds Expenditure, Fulfillment, Users, Fines and Fees, and Physical Items. Subject areas contain folders, dimensions, and measurement, attribute, and hierarchical columns.





Dimensions

 Tables with descriptive attributes that are typically textual fields such as Library Code, Vendor Name, or Loan Date.





Fact

- The first dimension for a Subject Area.
- This is where you would find fields of type "measurement" and "description"





Measurement

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 A column of data that holds a simple list of data values that can change or can be counted in some way.

Original Amount 🗮 🗏 Fine Fee Creator 🗮	Transaction Date
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Description/Attribute

 A column that holds a flat list of values that are also known as members without a hierarchical relationship.

	Transaction Date
🔲 Original Amount 🗄 📕 Fine Fee Creator 🗮	👂 🎭 Transaction Date 🗮





Hierarchical

 A column that holds data values that are organized using both named levels and parent-child relationships. This column is displayed using a tree-like structure.







Analysis

This is the basic unit of operations in Analytics. It's the tool to produce reports and graphs from one or more Subject Areas.

Count of Physical Items by	Location Report	
Library Name	Location Name	Num of Items (In Repository
TST Bell Library	Bell Branch Main	1
	UNASSIGNED location	
TST Bell Library Total		1
TST Branch 1	Branch 1 Main	2
	Branch 1 Reference	4
	Branch 1 Test	:
TST Branch 1 Total		22
TST Branch 2	Branch 2 Main	1
TST Branch 2 Total		17
TST Centennial Library	Centennial Branch	21
TST Centennial Library Total		2
TST Main Library	Borrowing Resource Sharing Requests	120
	Cats Display	
	Demonstration	1 12



Dashboard

A display that can contain one or more pages with reports, graphs, and external content. It is dynamic and can include prompts for filters.

unt of Physic	al Items by Location	Count of Users by Group	Count of POLs by Status	Count of POLs by Type	Count of POLs by Acq Method
⊿ POL Statu	s_Counts				
_					
_	COUNT(DISTINCT PO Lin	ne Reference)			
_	COUNT(DISTINCT PO Lir	ne Reference) 1			
_	COUNT(DISTINCT PO Lir	ne Reference) 1 419			
Status	COUNT(DISTINCT PO Lir	1			



Filters & Dashboard Prompts

Filters can be saved as standalone objects to reuse in multiple analysis. This is helpful when working with complex filters with multiple criteria. Similarly, dashboard prompts - like a list of fiscal years - are created separately from analysis and then used as needed.

			Le Le	b 🕂 ե	3 🛄 📰 🥒 🛪
Prompt Label	Туре	Prompt For	Description	Required	New Column
Page 1	Page				
Material Type	Column value	Material Type			
isplay					
je 1 🥒					
laterial TypeSelect Value					



Analytics Objects

Alma can directly link to analysis and dashboards after they have been loaded into the system as an "Analytics Object".

Analytics	TST Main Libra	ary - Main Circ
Analytics Design Analytics Design Analytics (Primo) Subscribe to Analytics Analytics Objects Analytics Objects List Analytics User Statistics Analytics Citation Attribute Types Analytics Member Settings	Reports Data Review Dashboard Overdues	
Data available as of: 08/14/2019 24:44:19 CDT	Data updated as of: 08/13/2019 19:00:00 CE	т
Q <u>Click here</u> to search for any menu link or pr	ess Alt+Ctrl+F	



Subject Areas



Analytics Subject Areas

- <u>Analytics Usage Tracking</u> Information about usage of Analytics.
- <u>Benchmark</u> Compares the performance of your institution to similar institutions
- <u>Borrowing Requests</u> Details on the borrowing side of ILL requests
- <u>Cost Usage</u> Combined cost data derived from PO line and usage taken from COUNTER
- <u>Course Reserves</u> Course Reserves information: courses, reading lists, and reading list citations
- Digital Inventory
- Digital Usage
- <u>E-Inventory</u> Detailed electronic inventory related information including packages, portfolios, and services



Analytics Subject Areas

- <u>Events</u> Almost any activity in an Ex Libris's server creates an event. For example, each time an MMS is created, updated, or deleted an event is generated.
- Fines and Fees Patron related fines and fees information
- Fulfillment Detailed loan history information
- <u>Funds Expenditure</u> Fund transactions details (allocation, expenditure and encumbrance) combined with PO and invoice data
- <u>Leganto Institution Student Usage</u> Institution-wide student usage in Leganto
- <u>Leganto Instructor Usage Events</u> Instructor-specific usage in Leganto
- <u>Leganto Student Usage</u> Student-specific usage in Leganto



Analytics Subject Areas

- <u>Lending Requests</u> Details on the lending side of ILL requests
- <u>Licenses</u> Licenses for electronic resources
- <u>Link Resolver Usage</u> Usage details for the OpenURL link resolver
- <u>Physical Items</u> (formerly Inventory) Print inventory related information (for example, titles, holdings, locations)
- <u>Physical Items Historical Events</u> Historical events of physical items
- <u>Requests</u> For example: Request Date, Pickup Location, and Material Type Description
- <u>Titles</u> Physical, electronic, or digital titles
- <u>Usage Data</u> COUNTER related data: currently supporting DB and Journal reports
- <u>Users</u> For example: details, contact information, and roles



Other Resources



Alma Analytics Documentation

- <u>https://knowledge.exlibrisgroup.com/Alma/Product_Documentation/010Alma_On_line_Help_(English)/080Analytics</u>
- <u>https://knowledge.exlibrisgroup.com/Alma/Training/Extended_Training/Alma_Ana_lytics</u>
- <u>https://knowledge.exlibrisgroup.com/Alma/Training/Extended Training/Presentations and Documents Analytics</u>
- <u>https://knowledge.exlibrisgroup.com/Cross_Product/Conferences_and_Seminars/</u> <u>Technical_Seminar/0402018_Technical_Seminar</u>
- <u>https://knowledge.exlibrisgroup.com/Alma/Training/Extended_Training/Presentations_and_Documents_APIs</u>
- Primo Analytics
- <u>https://knowledge.exlibrisgroup.com/Primo/Product_Documentation/Analytics/05</u> <u>OCommon_Primo_Analytics_Procedures</u>
- <u>https://knowledge.exlibrisgroup.com/Primo/Product_Documentation/Analytics/04</u>
 <u>OSubject_Areas</u>



Alma Analytics Recordings

- Sharai Perkes "Introduction to Alma Analytics" webinar
 - Streaming recording link: <u>https://proquestmeetings.webex.com/proquestmeetings/l</u> <u>dr.php?RCID=d380c2e673aca66aaef7349b676b4639</u>
 - Download recording link: <u>https://proquestmeetings.webex.com/proquestmeetings/l</u> <u>sr.php?RCID=9cb4097afbcaac9a18f5deb2f6124488</u>



Additional Information

- <u>Alma Analytics and Evidence Based Decision Making</u>
- Analytics Benchmark subject area
- <u>A guide for using statistics for evidence based policy</u>, <u>2010</u>





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